

# Blue Trues Casino Hotel

**Responsible Play. Trusted Hospitality. Canadian Elegance.**

- Website: [www.bluetruess.com](http://www.bluetruess.com)
  - Location: 222 Bayview Place, Vancouver, BC, Canada
  - Phone: +1 (604) 800-9900
  - Email: [info@bluetruess.com](mailto:info@bluetruess.com)
  - Disclaimer: Access to gaming facilities is restricted to guests aged 18 and over. Gambling carries risk. Please play responsibly.
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## **- Welcome to Blue Trues Casino Hotel**

Blue Trues Casino Hotel is a premier Canadian casino resort located in the heart of Vancouver, British Columbia. Known for its commitment to ethical gaming, responsible entertainment, and high-end comfort, Blue Trues offers a five-star casino hotel experience that puts well-being first.

Guests who choose Blue Trues Casino Hotel enjoy access to one of the most secure, regulated, and guest-focused gaming environments in North America. From private suites to 24/7 RG (Responsible Gambling) assistance, this is a destination built around clarity, balance, and personal choice.

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## **- Our Rooms and Accommodations**

Blue Trues Casino Hotel offers over 300 elegantly furnished rooms and premium suites with a focus on privacy, relaxation, and comfort.

- Luxury beds with hypoallergenic bedding
- Smart environmental control systems

- Soundproofed walls and blackout curtains
- Spa-style bathrooms with deep soaking tubs
- In-room multimedia and digital RG resources
- Biometric entry and 24/7 RG support via guest tablet

Every guest room includes printed Responsible Gambling materials in multiple languages, with guidance on setting spending limits and taking breaks.

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### **- Gaming at Blue Trues: Fair, Regulated, Transparent**

Our gaming floor spans 3,500 square meters and includes:

- Over 250 digital and mechanical slot machines
- Classic tables: Blackjack, Roulette, Baccarat
- Poker Lounge with live games and beginner training
- High-limit VIP area with enhanced RG monitoring
- Quiet Play Zone for low-stress, low-limit games

All gaming services at our casino hotel are licensed under Canadian provincial law and are compliant with the Alcohol and Gaming Commission of Ontario (AGCO), British Columbia Gaming Policy and Enforcement Branch (GPEB), and relevant federal statutes.

- Responsible Gambling information is displayed at every station
  - All terminals offer voluntary loss limits, session timers, and break prompts
  - Players may access their full play history at any time
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### **- Responsible Gambling at the Core of the Resort**

Blue Trues Casino Hotel operates with a proactive Responsible Gambling Policy:

- Age verification is mandatory for all guests (18+)
- All gaming promotions include visible disclaimers
- No advertisement promotes gambling as a way to get rich
- Staff undergo continuous RG and harm minimization training
- Self-exclusion programs are available and honored immediately
- We work with certified counselors, therapists, and social workers
- Marketing does not target vulnerable populations

Our team of Responsible Gambling Ambassadors is available 24 hours a day to answer questions, assist with self-control tools, and offer support to any guest.

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### **- Support from Trusted Global Organizations**

We strongly encourage all visitors to explore the following free and independent support resources:

- [www.begambleaware.org](http://www.begambleaware.org)

A comprehensive platform offering self-assessment tools, budgeting guides, and therapist referrals. Open 24/7.

- [www.gamcare.org.uk](http://www.gamcare.org.uk)

Offers a moderated community, one-on-one counseling, and help for family members affected by gambling behavior.

- [www.gambleaware.org](http://www.gambleaware.org)

Focuses on education, research, and clinical treatment for those seeking deeper understanding or recovery.

These organizations are promoted throughout the casino hotel via digital screens, printed brochures, and room service kits.

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### **- Tools Available at the Casino Resort**

To ensure all guests can play within safe and healthy boundaries, we offer:

- Personalized play tracking
- Limit-setting tools available at check-in
- Digital alerts linked to mobile devices
- Printed journals for manual budget control
- Reality Check features on all machines
- A private RG Consultation Room on the main floor

Guests are free to adjust or pause their gaming at any time without penalty or explanation.

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### **- Beyond Gaming: The Full Resort Experience**

We believe that every premium casino resort must also be a sanctuary for well-being.

- Rooftop wellness center with hydrotherapy pools
- Fitness studio with guided meditation sessions
- Lounge café serving alcohol-free cocktails
- Cultural and educational programming
- Spa discounts for players who opt-in to RG breaks

- Reading lounges with books and guides on healthy gambling
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## **- Event Calendar and RG-Centered Entertainment**

Blue Trues hosts weekly and monthly educational and social events built around responsible gambling values.

- Introduction to Game Strategy (for beginners)
- Women's Wellness and Casino Education Events
- Gambling & Psychology Panel Discussions
- Community Nights with lower-stakes casual tables
- Annual "Safer Play Summit" with invited speakers and health experts

All events include printed materials, guidance stations, and a dedicated RG staff member in attendance.

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## **- Compliance and Certification**

Blue Trues Casino Hotel operates in full compliance with:

- The Canadian Code of Conduct for Responsible Gambling
- Provincial regulations in British Columbia, Alberta, and Ontario
- Google's Offline Gambling Policy
- GDPR and Canadian Consumer Protection standards

We do not allow marketing that:

- Suggests gambling is a financial solution
  - Targets youth, students, or financially vulnerable individuals
  - Includes false urgency or misleading odds
  - Omits age and risk disclaimers
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## **- Final Words**

Blue Trues Casino Hotel is not only a destination for gaming—it is a model for how a modern casino resort can operate with integrity, clarity, and public health at the center of its design.

- Gambling is a form of entertainment.
- Gambling should never be a financial solution.
- Help is always available.
- Disclaimer: Gambling is restricted to adults 18 and over. Always play within your means. If gambling is no longer fun, please stop and ask for help.